

## **CORPORATE SOCIAL RESPONSIBILITY (CSR) POLICY**

CSR vision of ABL “To be a socially responsible corporate citizen” has evolved into its CSR policy which clearly outlines Corporate Social Responsibility objectives of the Bank. CSR Policy stipulates that CSR is a concept whereby companies integrate social and environmental concerns in their business operations and in their interaction with their stakeholders on a voluntary basis.

Objective of the policy is to provide guidelines to align business objectives and entity’s roles as responsible corporate citizen.

ABL recognizes its obligations as responsible corporate citizen and aims to achieve following broader objectives by implementation of its CSR Plan:

- Establish a WORKPLACE environment to maintain balanced work life with healthcare facilities along with high ethical standards, equal employment opportunities, aided social interaction among employees and encouraged employment of disabled.
- Our working style should have positive impact on ENVIRONMENT promoting green banking, use of renewable energy sources, reducing carbon omissions, promoting trees and plants and change of working style, on best effort basis, from paper based to computer based and promoting green culture.
- Make our COMMUNITY feel our presence not only by our business interactions but also by sharing and caring, especially during the times of adversities and natural calamities.
- Strengthen CUSTOMER RELATIONS by ensuring satisfaction and privacy.
- Protecting Human rights, ensuring transparency, taking anti-corruption measures, adopting best business practices and improving stakeholder relations through GOVERNANCE.
- Our BRAND and slogans such as, “Aap kai dil main hamara account” should be known as community caring organization and not just for the profit.

Bank’s contributions towards these areas have been mentioned in Corporate Sustainability Report.