

# Awareness Drive

**People intending to buy Bancassurance / insurance Policy are advised to keep the following points in view, while purchasing the policy to avoid any Complications in case of claim:**

1. Before signing the Bancassurance / insurance policy documents, make sure to read and understand all the terms and conditions carefully.
2. Ensure at the time of policy documentation that no false or incorrect information is filled in.
3. At the time of purchasing the policy ensure verification of credentials of the insurance Agent.
4. Pay the Insurance Premium only through crossed cheque or authorise the bank to auto debit your account after careful study of terms and conditions.
5. Must visit the office of the Insurance Company / Branch of Bank before purchasing the policy.
6. Must keep your family and next of kin apprised of your life Insurance policy.

**In Case of any Complaint against Company, Please Contact:**

## FEDERAL INSURANCE OMBUDSMAN SECRETARIAT (Government of Pakistan)



2nd Floor, PRCS Annexe Building, Plot no. 197/5  
Dr. Daud Pota Road, Karachi. Pakistan  
Tel: 021-99207761-62, Fax: 021-99207763  
Email: [info@fio.gov.pk](mailto:info@fio.gov.pk) Website: [www.fio.gov.pk](http://www.fio.gov.pk)

### Regional Office Islamabad

Chamber #. 225, 2nd Floor,  
Federal Judicial Complex, Sector G-11-1  
Islamabad. Tel : 051-9320258

### Regional Office Lahore

34-A Main Jail Road,  
Near Toyota Shaheen Motors  
Lahore. Tel: 042-99332321