

FAQs

Allied Premium Supplementary Debit Card

1. What is an Allied Visa Premium Supplementary Debit Card?

It is an additional debit card issued to an eligible family member and linked to the primary cardholder's account. Transactions performed through the supplementary card are debited from the primary cardholder's linked account.

2. Who can apply for a Supplementary Debit Card?

Only the primary Allied Visa Premium Debit Cardholder can request issuance of a supplementary debit card.

3. Who can receive a Supplementary Debit Card?

The card can be issued to eligible immediate family members, including spouse, father, mother and children aged 18 years and above, subject to the Bank's requirements.

4. How many supplementary cards can be issued?

Up to two supplementary debit cards can be issued against one primary Premium Debit Card.

5. Where can the card be used?

The card can be used for ATM cash withdrawals, POS purchases and e-commerce transactions locally and internationally wherever Visa is accepted.

6. What are the transaction limits?

The supplementary card limits will be 50% of the primary card limits, subject to applicable controls and assigned limits.

7. Who receives transaction alerts?

Transaction alerts are sent on the supplementary cardholder's registered mobile number. Alerts may also be sent to the primary cardholder as per the Bank's available alerting mechanism.

8. Who is responsible for transactions performed through the supplementary card?

The primary cardholder remains responsible for all transactions performed through the supplementary card, as the transactions are settled from the primary cardholder's linked account.

9. Can the supplementary cardholder access the primary account details?

No. The supplementary cardholder cannot view the primary account balance, transaction history or digital banking profile of the primary cardholder.

10. What happens if the primary card or account is closed?

The supplementary card will become inactive if the primary card or linked account is closed or permanently blocked.